

GSTAT e-Filing Portal User Manual | Registration

Guide to Online Filing of Appeals and Applications

Issuing Authority: Goods and Services Tax Appellate Tribunal (GSTAT), Government of India

GSTAT e-Filing: Staggering Page

Once the user opens the E-Filing page, the user will have to choose the correct role and enter the ARN/CRN number. After entering the correct Captcha, the user shall proceed to Register.

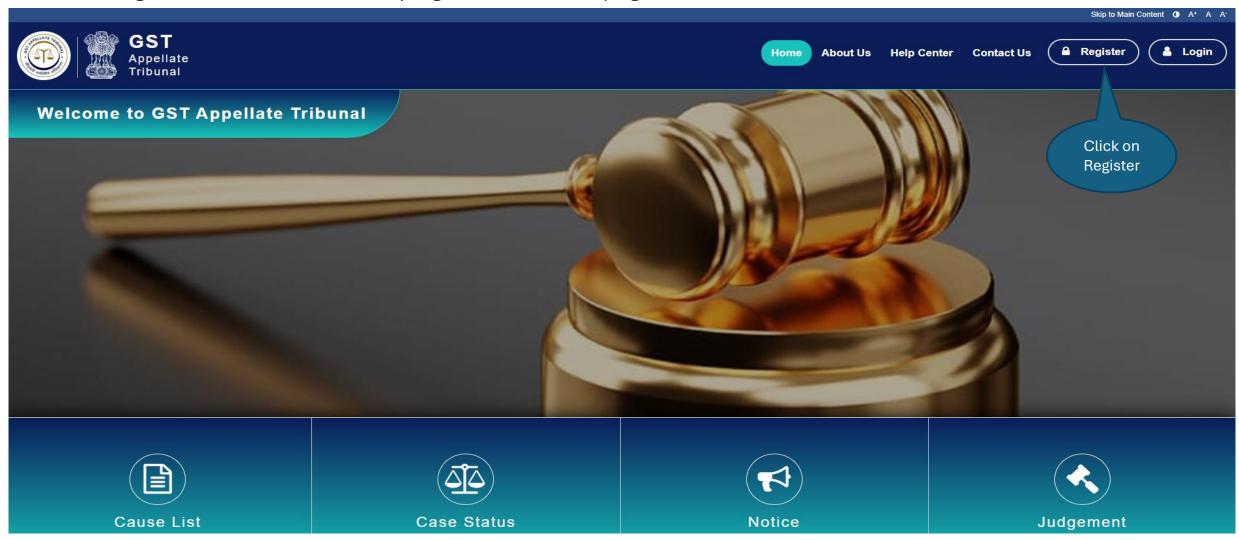


Important Information

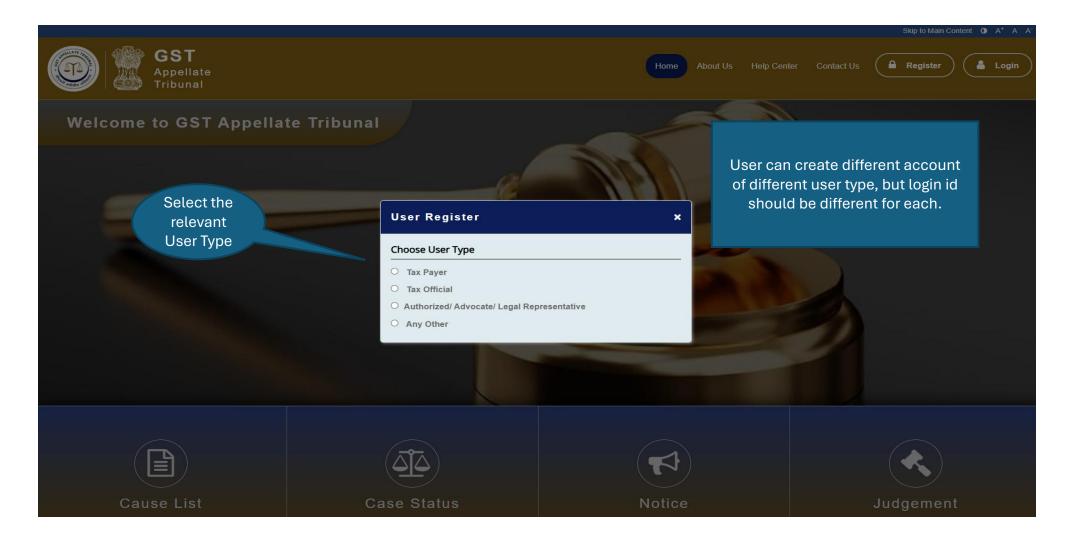
Users are hereby informed that as per order no. GSTAT/Pr. Bench/Portal/125/25- 26, dated 24-09-2025 issued by the Hon'ble GSTAT, only cases in which the Appeals in Form APL-1/APL-3 or orders in notice in Form RVN-1 issued during the period before 31-01-2022 as filed with/issued by with GST Appellate/Revisional Authorities shall be filed through GSTAT web application as specified in the said order. Taxpayer/ Tax officer/ Authorized Representative are requested to proceed using ARN/CRN (Application Reference Number/Case Reference Number of APL-1 or APL-3 or RVN-1). For more information please follow Presidential Order & Advisory.



Click on Register button located at top right-hand side of page.

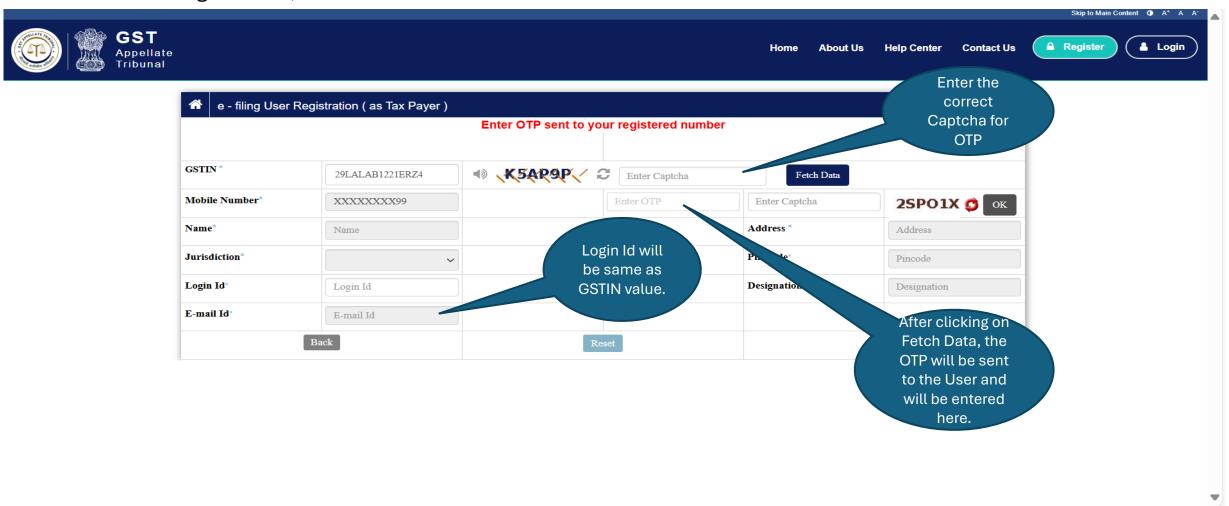


Select appropriate user type from available options



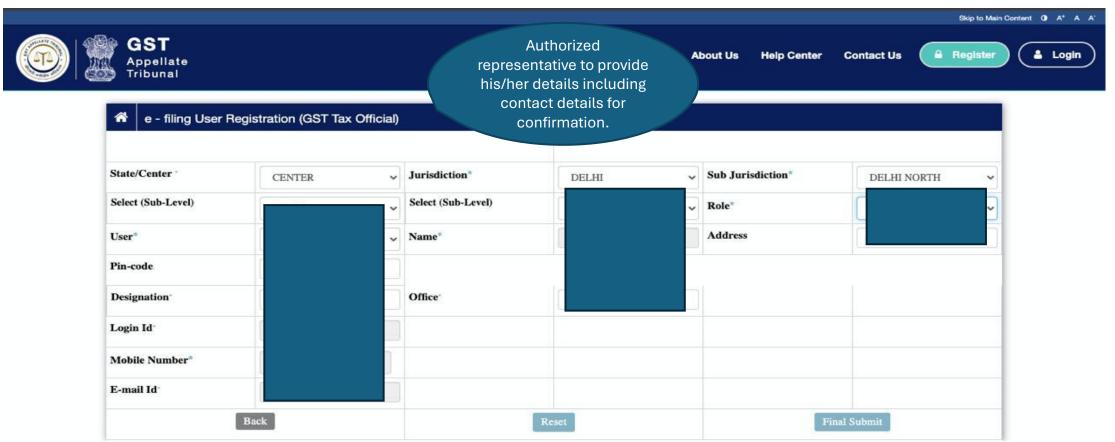
e-filing Workflow: Tax-Payer Registration

Once the user enters the GSTIN, the correct Captcha and enters "Fetch Data", the OTP will automatically be sent to the user. After entering the OTP, the rest of the data will be auto-filled.



e-filing Workflow: Registration (Tax Official)

Tax officer to select appropriate details and manually enter his/her contact details (Mobile & Email ID) for verification.



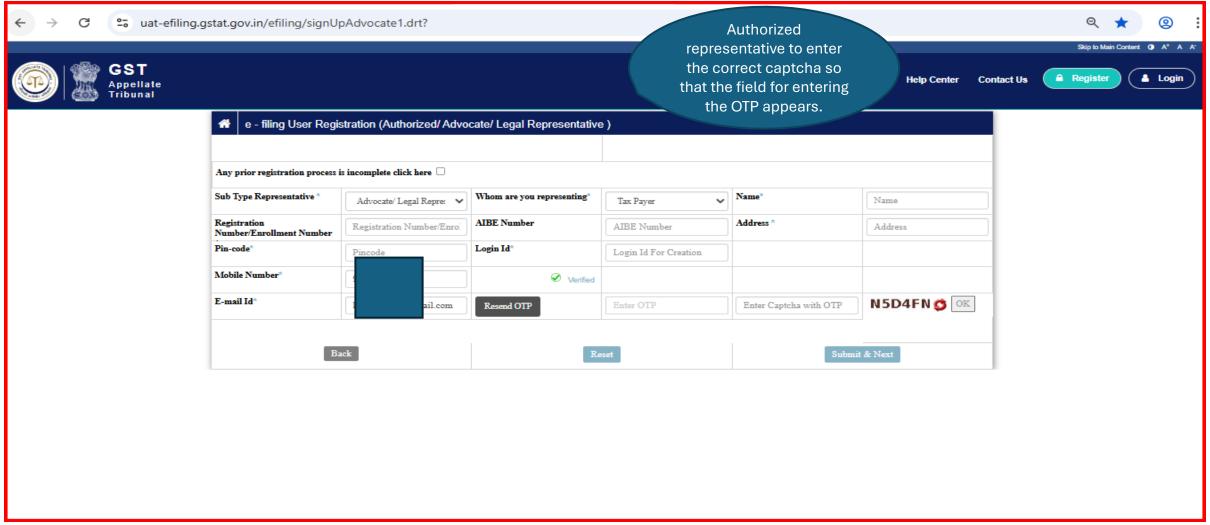
e-filing Workflow: Registration: Authorized Representative

Authorized representative to provide appropriate details including contact details (Mobile & Email ID) for verification.



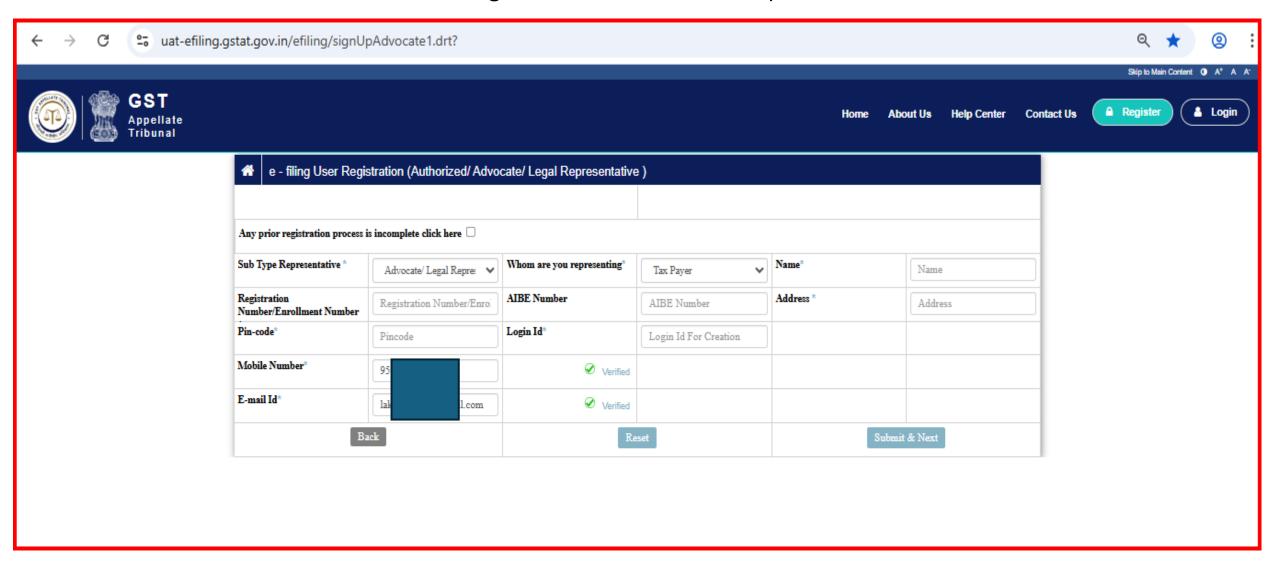
e-filing Workflow: Registration: Authorized Representative

After the user clicks on Send OTP, the user will first have to enter the correct captcha, post which the field to enter the OTP will appear. After entering the OTP, the user will again have to enter the correct captcha and then click on "Submit and Next"

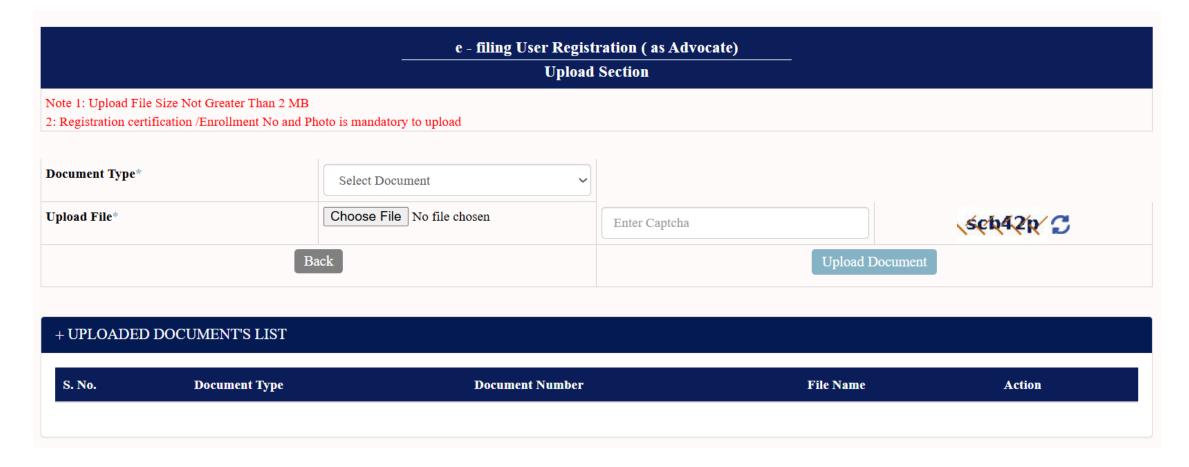


e-filing Workflow: Registration: Authorized Representative

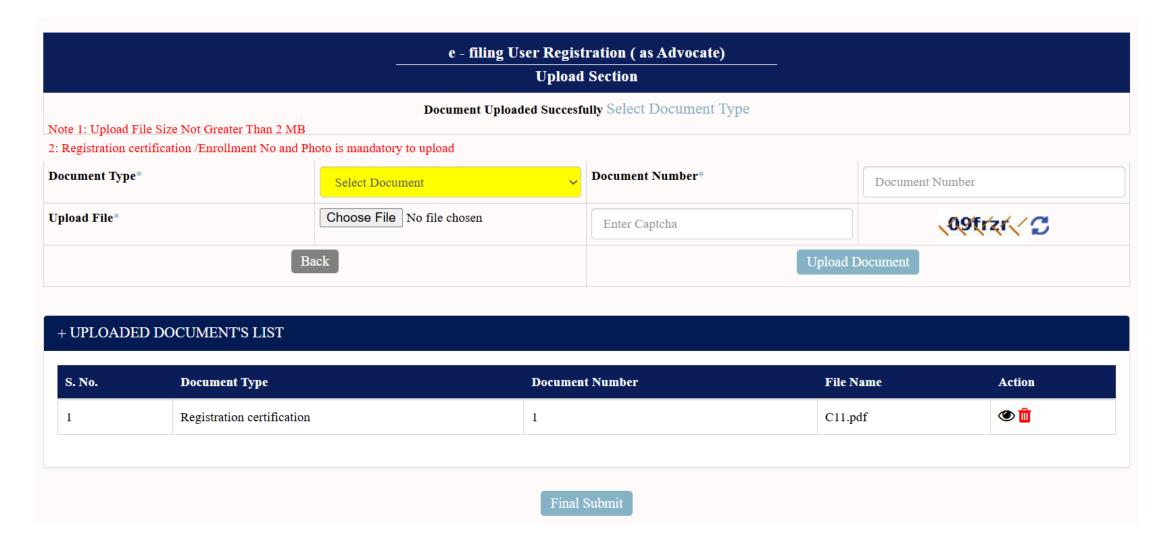
Once both the mobile number and email-ID gets verified, the user shall proceed further.



Legal Representative Registration

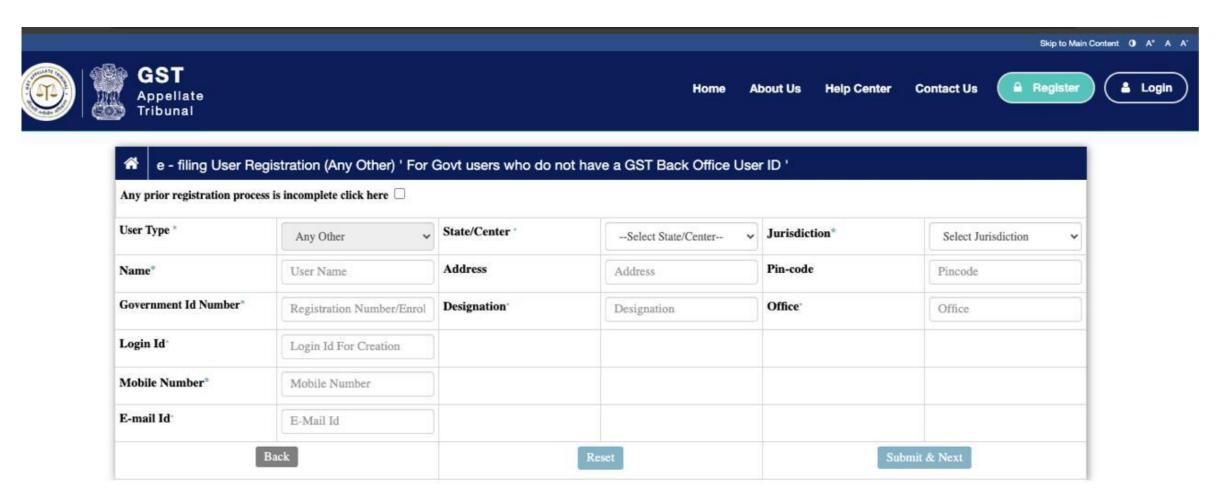


Document Upload page will appear like this.



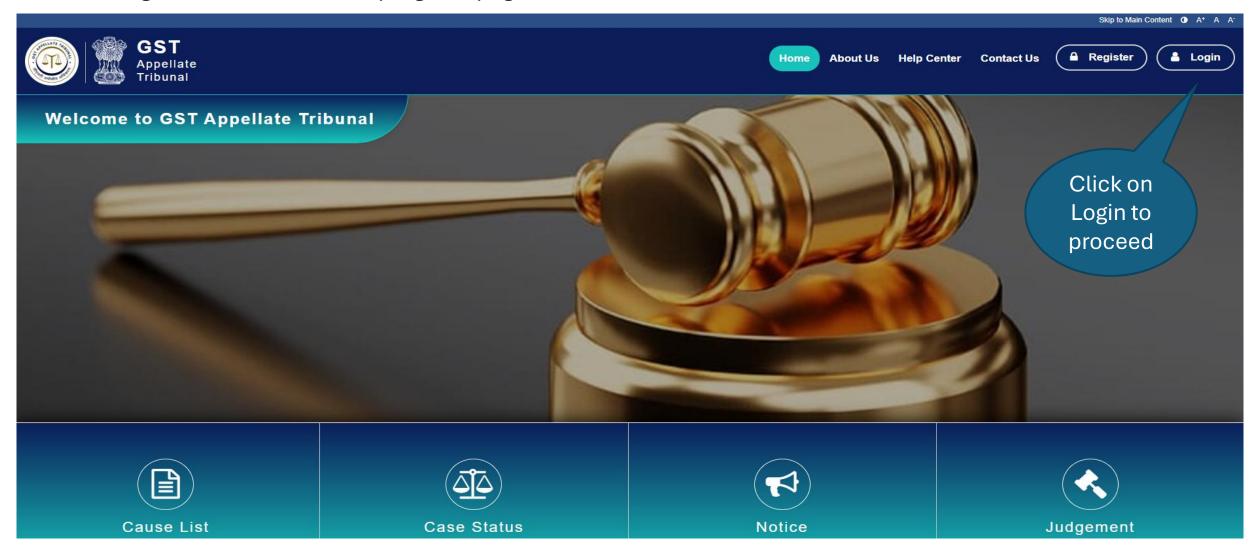
e-filing Workflow: Registration – Any Other

This registration page is for Govt users who do not have a GST Back Office User ID



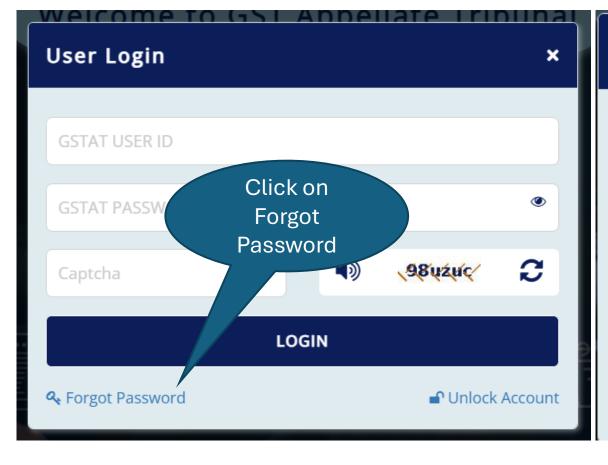
e-filing Workflow: Forgot Password & Unlock Account

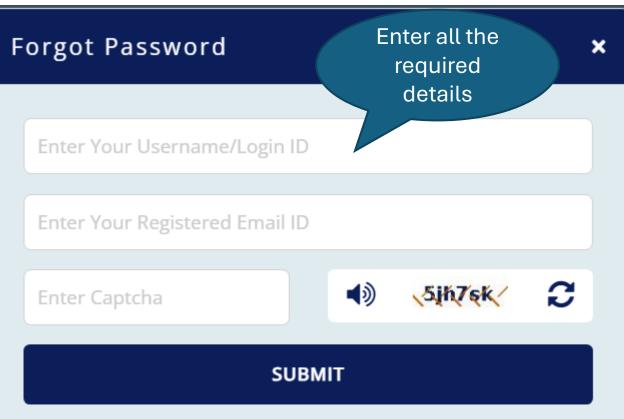
Click on Login button located at top-right of page.



e-filing Workflow: Forgot Password

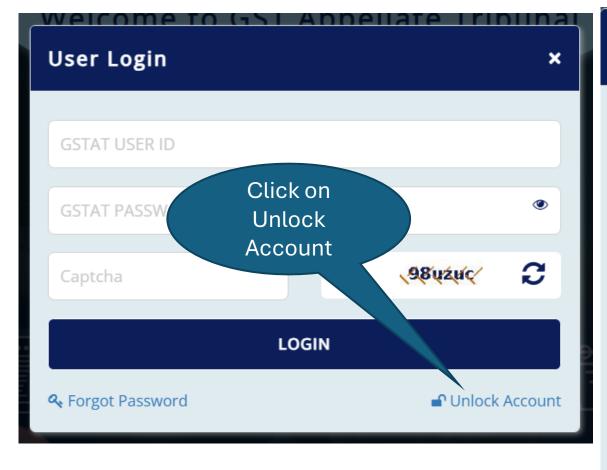
Steps to recover the forgotten password.

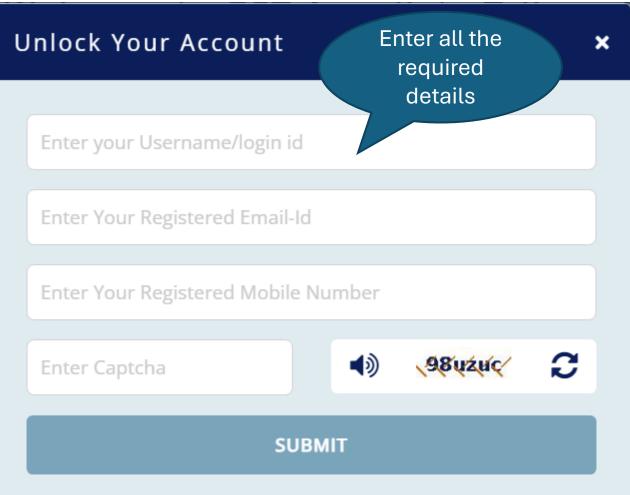




e-filing Workflow: Unlock Account

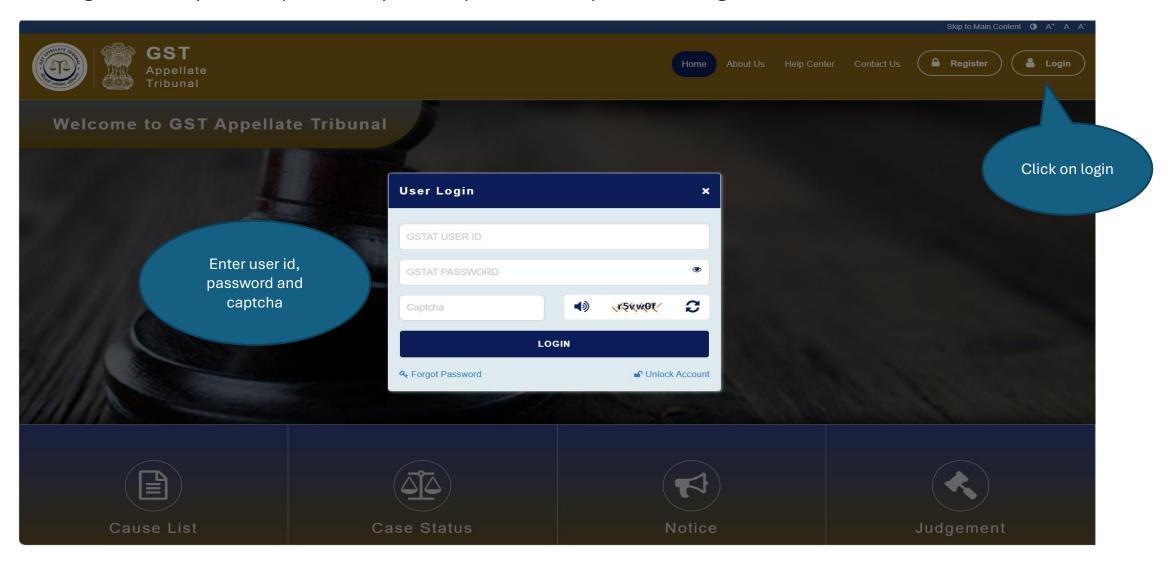
Steps to recover the unlock the account.





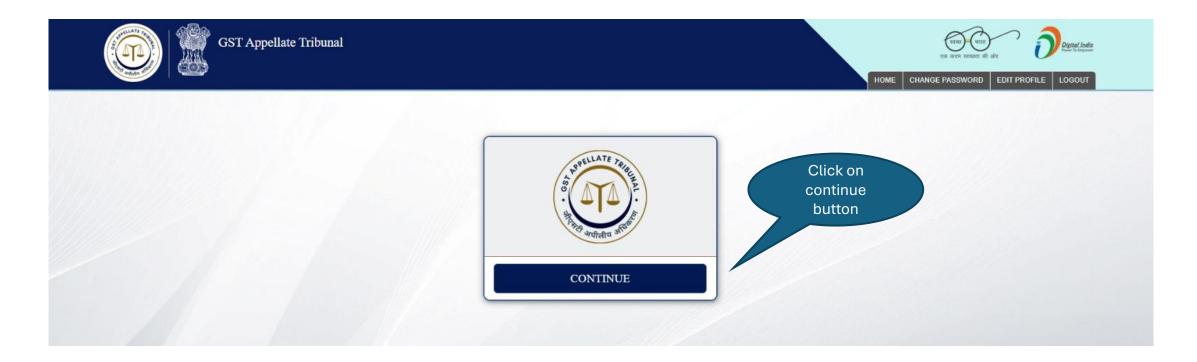
e-filing Workflow: Login

Enter user login details (user id, password) and captcha. Then press the Login button.



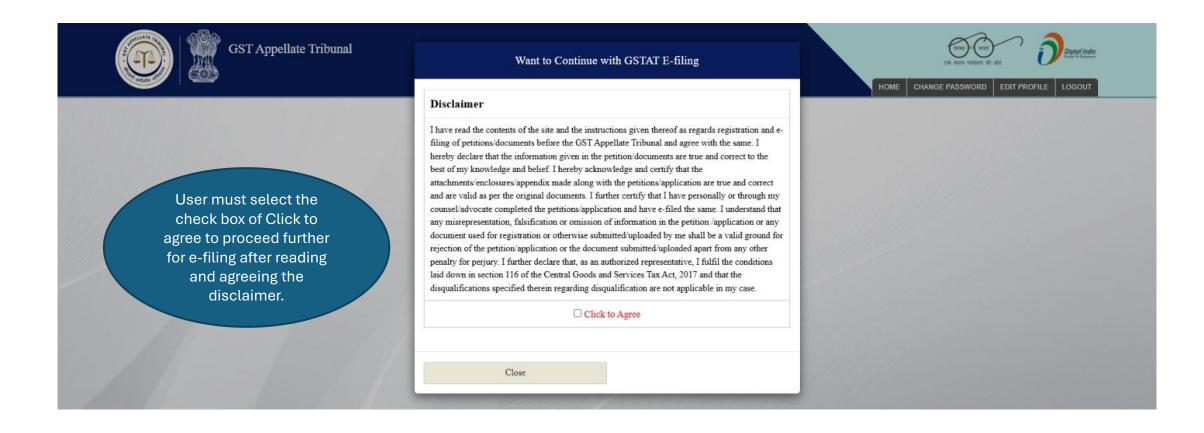
e-filing Workflow: Login

After successful login, click on Continue button.



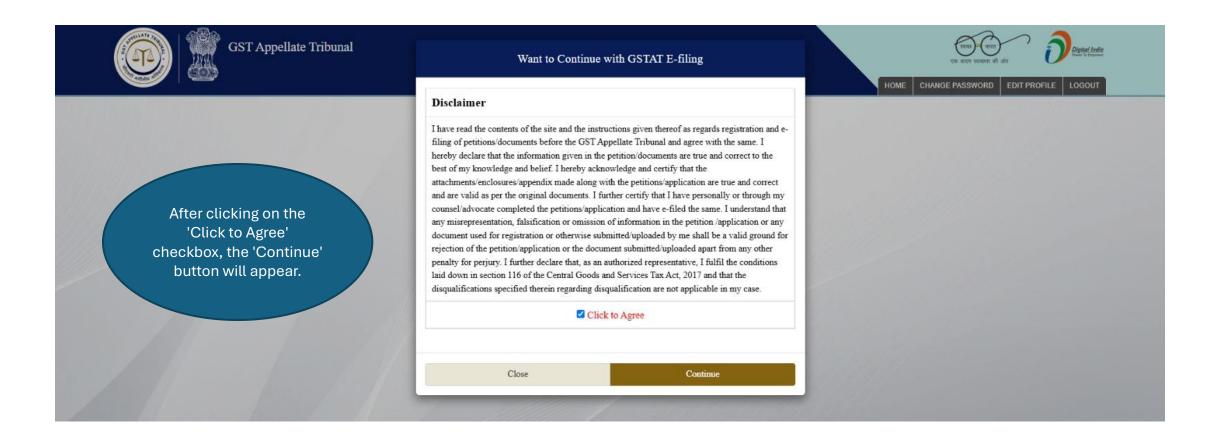
e-filing Workflow: Disclaimer

To proceed further, user must select the "Click to Agree" checkbox after reading & agreeing the Disclaimer.



e-filing Workflow: Disclaimer

Click on Continue button which will be visible after selecting the checkbox.





Support & Resources Portal Access

- For assistance or queries, please utilize the 'Help', 'FAQ', or 'Contact Us' sections available on the GSTAT e-Filing portal.
- Utilize the "Forgot User ID / Password" and "Unlock Account" features on the login page, if needed.

Goods and Services Tax Appellate Tribunal (GSTAT), Government of India

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