



GSTAT e-Filing Portal

User Manual | Help Center

Guide to Online Filing of Appeals and Applications

Issuing Authority: Goods and Services Tax Appellate Tribunal (GSTAT), Government of India

GSTAT e-Filing: Staggering Page

Once the user opens the E-Filing page, the user will have to choose the correct role and enter the ARN/CRN number. After entering the correct Captcha, the user shall proceed.



GSTAT
GST Appellate Tribunal



Toll-Free Number: 1800-111-1111

GSTAT e-Filing Portal



e-Filing User Manual
PDF document describes online filing
[Download](#)



Videos
Watch tutorials and demonstrations
[Watch Videos](#)



e-Filing Template
Tool to consolidate data for e-Filing
[Download](#)



Presidential Order & Advisory
View Presidential Order/Advisory
[View Order](#)

Enter ARN/CRN (Application Reference Number/Case Reference Number of APL-1 or APL-3 or RVN-1)

Choose a Role

Tax Payer/Tax Officer/Authorised Representative

Enter ARN/CRN



Enter Captcha

[Submit](#)

Important Information

Users are hereby informed that as per order no. GSTAT/Pr. Bench/Portal/125/25- 26, dated 24-09-2025 issued by the Hon'ble GSTAT, only cases in which the Appeals in Form APL-1/APL-3 or orders in notice in Form RVN-1 issued during the period before 31-01-2022 as filed with/issued by with GST Appellate/Revisional Authorities shall be filed through GSTAT web application as specified in the said order. Taxpayer/ Tax officer/ Authorized Representative are requested to proceed using ARN/CRN (Application Reference Number/Case Reference Number of APL-1 or APL-3 or RVN-1). For more information please follow Presidential Order & Advisory.

Statistics

766

Total Registered Users

32

Total Advocate Registered

879

Total E-filed Appeals

437

Total E-Filed Applications

108

Total E-Filed Appeals (Current Month)

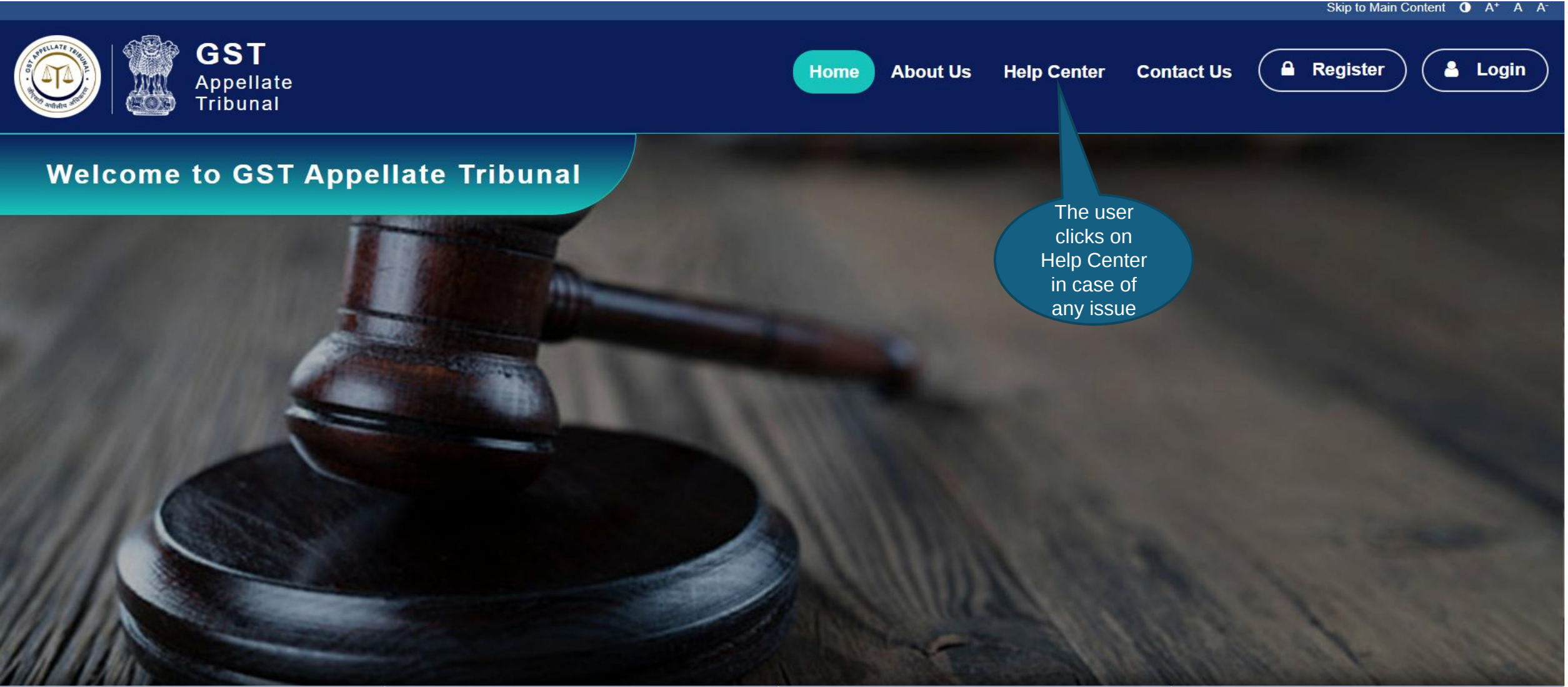
27

Total E-Filed Application (Current Month)

1 of 9

e-filing Workflow: E-Filing Login Page

After entering the ARN/CRN Number and correct Captcha, the user clicks on Help Center in case of any issue.



e-filing Workflow: Help Centre Page

In the Help Center page, there are various tabs as shown below. The user shall select the relevant tab.



GST
Appellate
Tribunal

[Home](#)[About Us](#)[Help Center](#)[Contact Us](#)

[Register](#)[Login](#)

[Skip to Main Content](#)

A⁺

A

A⁻



e-filing User Manual
PDF Document Describes
Online filing

[Download](#)



Bharatkosh
For payment related information and queries,
refer user guide below and visit Bharatkosh Portal

[User Guide](#)[Bharatkosh Portal](#)



Suggestion and Feedback
Please share your feedback and website
experience or suggestion for future improvement.
1800-103-4786

[Contact us](#)



Report An Issue
Any technical Issue may be reported please click
on report and issue button.

[Report any Issue](#)[Track your Issue](#)



Frequently asked questions (FAQ)
For further queries click below button.

[Read More](#)

e-filing Workflow: Help Centre Page

From the E-filing User Manual tab, the user will be able to download the e-filing user manual which will help the user to understand the whole e-filing process properly.



GST
Appellate
Tribunal

[Home](#)[About Us](#)[Help Center](#)[Contact Us](#)

[Register](#)[Login](#)



e-filing User Manual
PDF Document Describes
Online filing

[Download](#)



Bharatkosh
For payment related information and queries,
refer user guide below and visit Bharatkosh Portal

[User Guide](#)[Bharatkosh Portal](#)



Suggestion and Feedback
Please share your feedback and website
experience or suggestion for future improvement.
1800-103-4786

[Contact us](#)



Report An Issue
Any technical Issue may be reported please click
on report and issue button.

[Report any Issue](#)[Track your Issue](#)



Frequently asked questions (FAQ)
For further queries click below button.

[Read More](#)

Click here to
download
the E-Filing
User Manual

4 of 17

e-filing Workflow: Help Centre Page

From the Bharatkosh tab, the user will be able to view and download the Bharatkosh User Guide and will also be able to access the Bharatkosh Portal.

**GST**
Appellate
Tribunal

[Skip to Main Content](#) 

[Home](#) [About Us](#) [Help Center](#) [Contact Us](#) [Register](#) [Login](#)



e-filing User Manual

PDF Document Describes
Online filing



Bharatkosh

For payment related information and queries,
refer user guide below and visit Bharatkosh Portal

[User Guide](#) [Bharatkosh Portal](#)



Suggestion and Feedback

Please share your feedback and website
experience or suggestion for future improvement.
1800-103-4786

[Contact us](#)

Report An Issue

Any technical issue may be reported please click
on report and issue button.

[Report any Issue](#) [Track your Issue](#)



Frequently asked questions (FAQ)

For further queries click below button.

[Read More](#)

Click here to view and download the Bharatkosh User guide

Click here to access the Bharatkosh Portal

e-filing Workflow: Help Centre Page

From the Report An Issue tab, the user will be able to report any issue he/she is facing in the e-filing process and also will be able to track the issue reported.



GST
Appellate
Tribunal

[Home](#)[About Us](#)[Help Center](#)[Contact Us](#)

[Register](#)[Login](#)



e-filing User Manual
PDF Document Describes
Online filing

[Download](#)



Bharatkosh
For payment related information and queries,
refer user guide below and visit Bharatkosh Portal

[User Guide](#)[Bharatkosh Portal](#)



Suggestion and Feedback
Please share your feedback and website
experience or suggestion for future improvement.
1800-103-4786

[Contact us](#)



Report An Issue
Any technical Issue may be reported please click
on report and issue button.

[Report any Issue](#)[Track your Issue](#)

Frequently Asked Questions
For frequently asked questions.

[Read More](#)

Click here to Report Any Issue

Click here to Track your issue.

6 of 17

After clicking on the “Report An Issue” tab, the user will land on the Incident Report Page where he/she will need to enter all the relevant details and upload the supporting documents related to the issue and click on Final Submit. After entering the correct Captcha and clicking on Final Submit, the user will get an Incident Report ID through which he/she will be able to track the reported issue.

7 of 17

e-filing Workflow: Track Your Issue Tab

In “Track your Issue” tab, the user will have enter the Incident ID which was assigned at the time of reporting with the correct Captcha and then click on Submit.



GST
Appellate
Tribunal

[Home](#)[About Us](#)[Help Center](#)[Contact Us](#)

[Register](#)

[Login](#)



Track Your Issue

Enter Incident Id*

Incident ID

BZ3E5F

Enter Captcha

Back

Submit

Enter Incident ID

8 of 17

e-filing Workflow: FAQ Tab

The FAQ tab shows the most frequently asked questions about the E-Filing process.





Support & Resources Portal Access

- For assistance or queries, please utilize the 'Help', 'FAQ', or 'Contact Us' sections available on the GSTAT e-Filing portal.
- Utilize the "Forgot User ID / Password" and "Unlock Account" features on the login page, if needed.

Goods and Services Tax Appellate Tribunal (GSTAT), Government of India